

# JUDICIAL BRANCH STRATEGIC PLAN

## I. Work to Serve and Educate the Public

#	Initiatives	Schedule					
		FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013
1	2008: Hire nine case managers: 4 in Superior Court, 2 in Probate Court, 3 in Family Division. They will assist pro se litigants by helping them to understand the court process, helping them complete forms and answering questions. 2009: Continue salaries & benefits of nine case managers hired in FY 08 and hire one additional case manager in the Family Division.	396,793	460,715				
2	2008: Hire 10 additional clerical support positions in the Family Division as supported by the recent weighted caseload study. This will help to relieve the backlog of case processing that exists in some locations. 2009: Continue salaries & benefits for 10 new Family Division employees as supported by the weighted caseload study.	315,937	331,729				
3	Provide training on delivery of service for judges and staff; incorporate productivity training into curriculum.	115,000	115,000				
4	2008: Fund 10 of the 25 existing full-time vacancies. These are primarily entry level case processing positions. 2009: Continued funding for 10 plus fill 9 additional full-time vacancies.	370,753	695,159				
5	2008: Add 3 Regional Court Clerks and 1 Regional Court Administrator to the Family Division. The Regional Court Clerk positions were contained in the Family Division Implementation Committee's report and in our fiscal note. 2009: Second year salaries and benefits for 3 Regional Court Clerks and 1 Regional Court Administrator in the Family Division.	264,096	277,302				
6	Hire an additional LAN support person to respond to technical inquiries from court staff, to schedule or replace hardware. Will also provide support to police department inquiries on domestic violence restraining orders.	63,852	67,045				
	Central electronic bulletin board showing cases on the docket.			294,000			
	Facilities - Compliance with ADA at all court sites. - Building codes compliance. - Conference room availability. - Reduce geographical barriers to courts. - Waiting areas for litigants with children - Cultural diversity.	Facilities budget	Facilities budget				
9	Additional maintenance people & equipment for the newly renovated Laconia District Court as requested by the Bureau of Court Facilities.	0	76,176				
10	Increase diversity in the workforce	0	0				
11	Establish Greeter/Helper(s) in appropriate courts.	0	0				
12	Create Name tags, or some form of identification, so that the public knows who they are working with.	0	0				

Green Highlight - Funds Requested

Yellow Highlight - Reallocation of existing resources.